If I fail any of my classes, will I be able to receive financial aid in the future? Maybe! You are required to maintain a minimum grade point average AND complete 66.66% of all attempted classes. The full satisfactory academic progress policy is available online or in paper version.

QUESTIONS I HAVE —

In addition to being able to track your financial aid application online, you will be able to download any documents you may need to complete your application requirements. You can then print out these documents and either mail or drop them off at the Financial Aid Office. To inform you of your application status, we will periodically e-mail you and direct you to visit the myCommNet system to check your list of missing documents. You should make sure you log into the myCommNet student information system weekly to stay current with your financial aid information and news.

My Banner ID @

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Frequently Asked Questions

**What can I do if I have concerns about providing personal information?**

It is not uncommon to have personal circumstances that can’t be addressed on the FAFSA (examples: I was incarcerated, I didn’t file a tax return but earned money, I’m not in contact with my parents, I don’t know how to use a computer). You can contact the Financial Aid Office at: CA-FinAidHelp@ccc.commnet.edu or 860-906-5090 for personal assistance.

**How do I apply for a work study job?**

When completing the FAFSA, you will be asked what type of aid you are interested in. Please select the work study option.

**Is financial aid available for summer classes?**

Financial aid is limited for summer classes. Please contact the Financial Aid Office in April for more details.

**Will my financial aid be affected if I withdraw from my classes?**

Maybe! If you withdraw prior to 61% point of the semester, you may owe both the college and the government money. Please contact the Financial Aid Office before you withdraw.

**Can I use financial aid for purchasing books?**

Often students receive awards that cover their direct costs (tuition and fees) with additional aid left over. In order to use this money for books at the bookstore you must complete the Title IV Authorization Request online (see Step 4). The bookstore will have your authorization in their computer system within 24 to 48 hours. Please remember to bring picture identification with you.

If I fail any of my classes, will I be able to receive financial aid in the future?

Maybe! You are required to maintain a minimum grade point average AND complete 66.66% of all attempted classes. The full satisfactory academic progress policy is available online or in paper version.
**Student’s Responsibility**

Capital Community College expects the student to initiate the application process in a timely manner, and considers it the student’s responsibility to complete the application on time. Incomplete applications will not be reviewed. Students and their families should be aware that they are completing applications for federal, state, and college funds. Deliberately misreporting can result in criminal and civil liabilities.

**Priority Timetable**

While we accept applications all year, in order to ensure priority consideration, your results from the FAFSA and any other required documentation must be received in the Financial Aid Office at Capital Community College by:

- **July 1, 2010** — Fall & Spring Semesters
- **December 1, 2010** — Spring Semester Only

Late applicants are encouraged to apply.

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**Getting a Student’s Responsibility**

We are here to assist you!

You can e-mail us at

CA-FinAidHelp@ccc.commnet.edu

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**Step 1**

**Getting an e-mail address**

It is essential that you possess an e-mail address to participate fully in this endeavor. If you do not already have a personal e-mail address, you can obtain one for FREE at many web sites on the internet. For example, Yahoo! (www.mail.yahoo.com), Netscape (www.netscape.com) and Starmedia’s Latinmail (www.latinmail.com) provide e-mail services for free.

You will provide your e-mail address to both the U.S. Department of Education and Capital Community College, and both of us will communicate with you about your financial aid application by sending information to your e-mail address.

By the way, you can get an e-mail address in just a few minutes. Just follow the above step.

My e-mail address: 

**Step 2**

**Applying for a PIN (Personal Identification Number)**

It is important that you apply for a PIN. For the 2010-2011 Award Year, you can obtain a PIN electronically by going to the government’s PIN site (www.pin.ed.gov). If you are not sure whether or not you have a PIN already, you can go to the same web site to check. Now that you have an e-mail address, the Department of Education will e-mail you directions as to how to obtain your PIN from a secure web site.

Your PIN serves as your password to access private information on the U.S. Department of Education’s web site. You can also use your PIN as an electronic signature when completing your FAFSA on the Web.

My Department of Education PIN: 

**Step 3**

**FAFSA on the Web**

To apply for financial aid from Capital Community College you must complete the Free Application for Federal Student Aid (FAFSA). You will need to visit the FAFSA on the Web (www.fafsa.ed.gov) site for the application. You will need personal information documents to complete the electronic application.

**What do I need to fill out the FAFSA?**

You will need records for income earned in the year prior to when you will start school. You may also need records of your parent(s)’ income information. For the 2010-2011 school year, you will need 2009 information. You will need to refer to:

- Your Social Security card and driver’s license
- W-2 Forms or other records of income earned
- Your (and your spouse’s, if you are married) Federal Income Tax Return
- Your parent(s)’ Federal Income Tax Return
- Records of other untaxed income received such as welfare benefits, social security benefits, TANF, veteran’s benefits, or military or clergy allowances
- Current bank statements and records of stocks, bonds, and other investments
- Business or farm records, if applicable
- Your alien registration card (if you are not a U.S. citizen)

**Step 4**

**Using Capital’s Student Information System**

Now that you’ve applied for financial aid from the U.S. Department of Education and Capital Community College, you can track your financial application and award information on the internet by using Capital Community College’s student information system (www.my.commnet.edu).

To use this system, you need to know your Banner ID number and Banner PIN (This PIN is different from your U.S. Department of Education PIN mentioned earlier). When you applied for admission to Capital Community College, you were given these numbers. Your User ID is the 8-digit student number followed by the @ sign (for example: 2345678@student.commnet.edu).

Your initial PIN is your date of birth in the format mmddyy (for example: Oct&1234). You will be asked to change your PIN when you first login. If you don’t remember your Banner ID student number, you must contact the Registrar’s Office at Capital Community College to get this information.